



# How-To Feature Guide

Do Not Disturb

# What is Do Not Disturb?

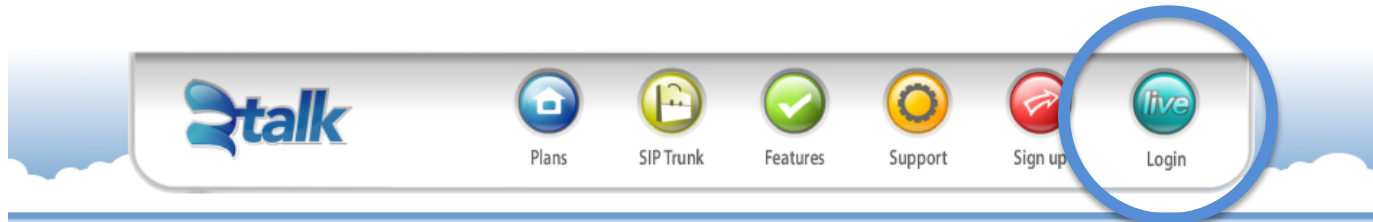
**Sometimes called Call Ignoring**

Allows you to send all your incoming calls to your Voicemail Service, or a busy signal, and not ring your phone line.



# Login to 2talk Live

At [2talk.com](http://2talk.com), select **LIVE** to Login







## \$11.99 /mth

Sign up

### Join now and save for the next 3 months

Includes unlimited plan minutes<sup>^</sup> including US and international destinations, unlimited 2talk calling, 2talk features, keep your phone number or add a new USA line, BYOD and save \$3/month, no contracts

<sup>^</sup>\$23.99 after 3 month period expires, includes telephone adapter (usual cost \$3/mth), excludes fees and tax

 <b>Free Trial</b> Try 2talk out now for free. Our trial includes over 50 minutes of calling to 70+ destinations.	 <b>Plans</b> Build a plan to suit your needs with our Business Combos. Lines start at \$12.99. We have plans for personal users too.	 <b>SIP Trunking</b> Make the switch to IP and save with our low cost SIP Trunks. Connect your PBX and pay as little as \$10 per trunk and 1.3 c/min.	 <b>Free Features</b> All services include Custom Call Forwarding, Call Recording, Locate Me, Video Calling, Auto Attendant and more
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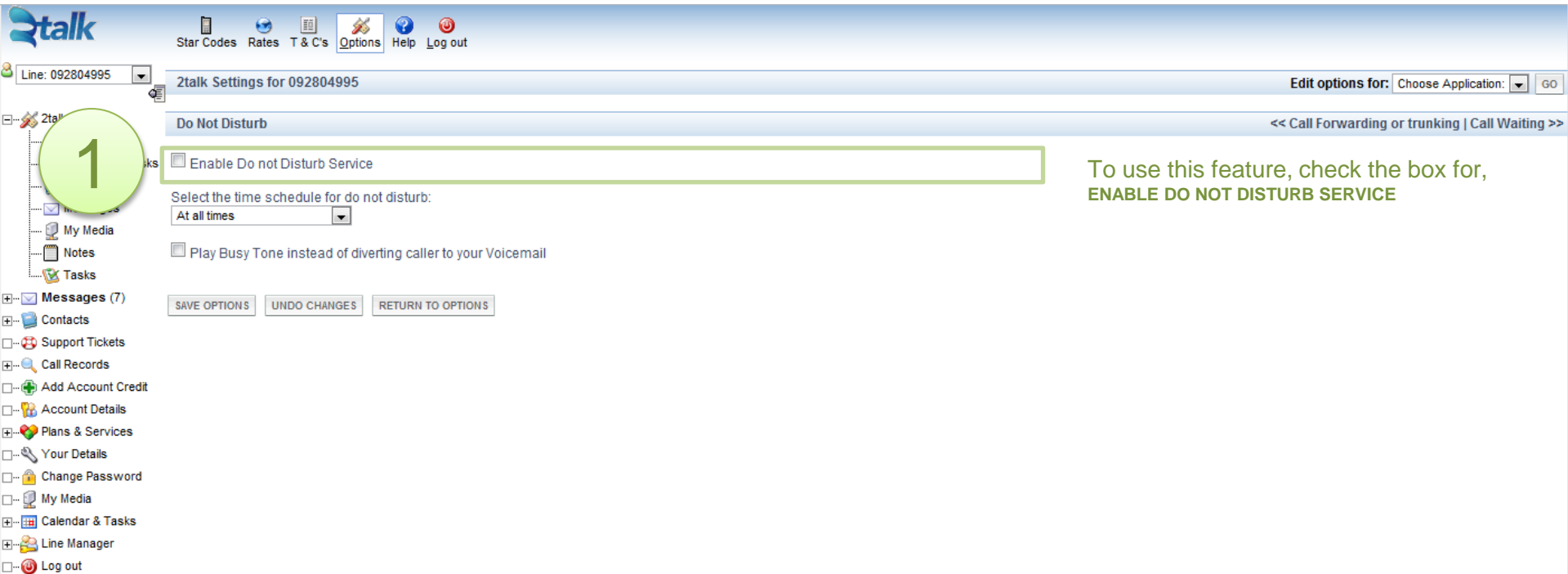
# 2talk Live

Select  
**DO NOT DISTURB**  
from the Inbound Calls Menu

The screenshot shows the 2talk Live settings interface for line 092804995. The page is titled "2talk Settings for 092804995". On the left is a navigation menu with options like "2talk Settings", "Call Features", "Calendar & Tasks", "Messages", "My Media", "Notes", "Tasks", "Messages (7)", "Contacts", "Support Tickets", "Call Records", "Add Account Credit", "Account Details", "Plans & Services", "Your Details", "Change Password", "My Media", "Calendar & Tasks", "Line Manager", and "Log out". The main content area is divided into "Inbound Calls" and "Outbound Calls" sections. Under "Inbound Calls", the "Do Not Disturb" option is circled in blue. It is described as "Automatically forward calls to voicemail or play busy tone if you do not wish to be disturbed". Other options include "Locate Me / One number", "Call Forwarding or trunking", "Call Waiting", "Caller ID & Rejection Options", "Call Screening Options", "Voicemail Service", "Auto Attendant", and "Directed or Group Call Pickup". The "Outbound Calls" section includes "MyCLI - Call Privacy and Caller ID", "Authorisation PIN Code", "Speed Dial", "Last Number Redial", and "Call Return".



# Set Up Do Not Disturb



The screenshot shows the 'talk' web interface for line 092804995. The 'Options' tab is selected, and the 'Do Not Disturb' settings are displayed. A green circle with the number '1' highlights the 'Enable Do not Disturb Service' checkbox. Below this, there is a dropdown menu for 'Select the time schedule for do not disturb:' set to 'At all times', and a checkbox for 'Play Busy Tone instead of diverting caller to your Voicemail'. At the bottom, there are buttons for 'SAVE OPTIONS', 'UNDO CHANGES', and 'RETURN TO OPTIONS'. On the right side, there is a text instruction: 'To use this feature, check the box for, ENABLE DO NOT DISTURB SERVICE'.

talk

Star Codes Rates T & C's Options Help Log out

Line: 092804995

2talk Settings for 092804995

Edit options for: Choose Application: GO

Do Not Disturb << Call Forwarding or trunking | Call Waiting >>

Enable Do not Disturb Service

Select the time schedule for do not disturb:  
At all times

Play Busy Tone instead of diverting caller to your Voicemail

SAVE OPTIONS UNDO CHANGES RETURN TO OPTIONS

To use this feature, check the box for, **ENABLE DO NOT DISTURB SERVICE**

- Messages (7)
- Contacts
- Support Tickets
- Call Records
- Add Account Credit
- Account Details
- Plans & Services
- Your Details
- Change Password
- My Media
- Calendar & Tasks
- Line Manager
- Log out

# Set Up Do Not Disturb

The screenshot shows the 'talk' web interface for a user with line number 092804995. The main heading is '2talk Settings for 092804995'. Under the 'Do Not Disturb' section, there is a checkbox for 'Enable Do not Disturb Service' and a dropdown menu for 'Select the time schedule for do not disturb:'. The dropdown is currently set to 'At all times'. Below this, there is another checkbox for 'Play Busy Tone instead of diverting caller to your Voicemail'. At the bottom of the settings area are three buttons: 'SAVE OPTIONS', 'UNDO CHANGES', and 'RETURN TO OPTIONS'. The left sidebar contains various navigation options like 'Messages (7)', 'Contacts', 'Support Tickets', 'Call Records', 'Add Account Credit', 'Account Details', 'Plans & Services', 'Your Details', 'Change Password', 'My Media', 'Calendar & Tasks', 'Line Manager', and 'Log out'.

Decide when you would like to enable Do Not Disturb.

## You can choose from:

- At all times
- During Work Hours
- Outside Work Hours
- During Available Hours
- Outside Available Hours
- During User Defined Hours
- Outside User Defined Hours

You can set your hours under the Preferences Menu Item, labeled WORK HOURS

# Set Up Do Not Disturb

talk

Star Codes Rates T & C's Options Help Log out

Line: 092804995

2talk Settings for 092804995

Edit options for: Choose Application: GO

### Do Not Disturb

<< Call Forwarding or trunking | Call Waiting >>

Enable Do not Disturb Service

Select the time schedule for do not disturb:

At all times

Play Busy Tone instead of diverting caller to your Voicemail

SAVE OPTIONS UNDO CHANGES RETURN TO OPTIONS

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Check this box if you prefer that callers hear a busy signal when your Do Not Disturb is enabled.

# Set Up Do Not Disturb

The screenshot shows the 2talk web interface for configuring settings for line 092804995. The main content area is titled "Do Not Disturb" and includes the following options:

- Enable Do not Disturb Service
- Select the time schedule for do not disturb:
- Play Busy Tone instead of diverting caller to your Voicemail

At the bottom of the settings area, there are three buttons: "SAVE OPTIONS", "UNDO CHANGES", and "RETURN TO OPTIONS". A green callout box with the number "4" highlights the "SAVE OPTIONS" button. To the right of these buttons, a green-bordered box contains the text: "ALWAYS REMEMBER TO CLICK **SAVE OPTIONS**."

The left sidebar contains a navigation menu with the following items:

- 2talk Settings
- Call Features
- Calendar & Tasks
- Contacts
- Messages
- My Media
- Notes
- Support
- Call Records
- Add Account Credit
- Account Details
- Plans & Services
- Your Details
- Change Password
- My Media
- Calendar & Tasks
- Line Manager
- Log out

The top navigation bar includes links for Star Codes, Rates, T & C's, Options, Help, and Log out. The top right corner has an "Edit options for:" section with a "Choose Application:" dropdown and a "GO" button.





For Assistance

Contact [support@2talk.com](mailto:support@2talk.com)

